

Installation Manual | Setup Epson device for KUARIO Kiosk

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KUARIO



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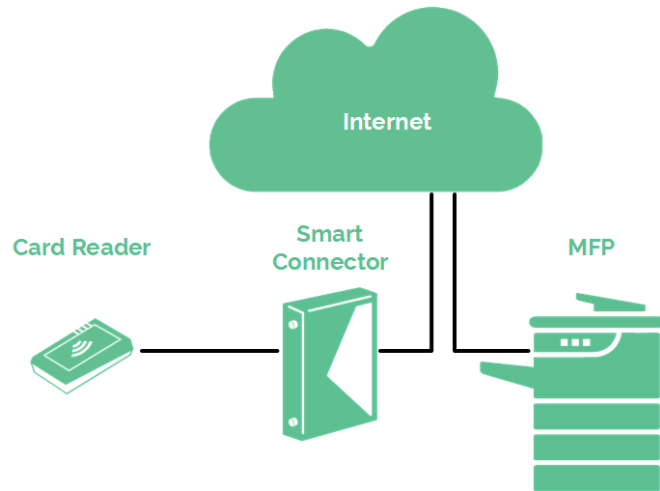
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Hardware Connections

Hardware Connections



Please make sure that the card reader is connected to the Smart Connector (not to the MFP directly) and that the Smart connector and the MFP both are connected to the Internet.



Installation

To set up and configure a new Epson device with a KUARIO web kiosk the following has to be taken in account.

▶ Navigation to device website

Just use the IP-address or host name from the device to see Epson 's device management website.

Redirected to: <http://<ip-address>epson device>/PRESENTATION/ADVANCED/COMMON/TOP>

▶ Authenticate

To change settings of the device an Administrator Login will be needed.

Default User Name for Epson devices: **admin**. By default the password is empty.

▶ First time use of Epson Open Platform

In case this is a new device or Epson Open Platform is never used, we must obtain a **Product Key** from Epson and enter the key on the device. (Check **Epson Open Platform Settings--> Product Key**)

⚠ Warning: Make sure the device is in an idle state before redeeming the Open Platform key and filling it in on the machine. No one else should use the device while executing these steps! If there is a job active, a job pending or the device is in an error state e.g. paper is out, the device will display an error message and the redemption of the key will fail!

Obtaining an Epson Product Key:

1. Browse to <https://openplatform.epson.biz/license-op/inputInformation.html>
2. Give up the **serial number** of the device, this can be found when you browse the device page (Status --> Product status). And enter **destination information, main uses: other**. Now a key would be given by Epson.
3. Enter the key using the Activation Page on WebConfig. (When the product key is wrong it will show an error)
4. Confirm on WebConfig. The product key is shown.
5. Reboot the Epson device.

Installation

▶ Email KUARIO support

Make sure you have created a KUARIO Outlet for your Epson MFP.

KUARIO Support must activate the last step. Please provide them with the information they need.

- Email KUARIO Support (support@KUARIO.com) with in the subject "Activation EPSON KIOSK". Make sure you have the following information for them:
 - a. The organization name.
 - b. The currency used on the site.
 - c. The country the Outlet is in.
 - d. The name of the Outlet.
 - e. The MAC-Address of the KUARIO Smart Connector.
 - f. The IP address of your Epson device.
 - g. The Epson device's Admin credentials (login name & password).





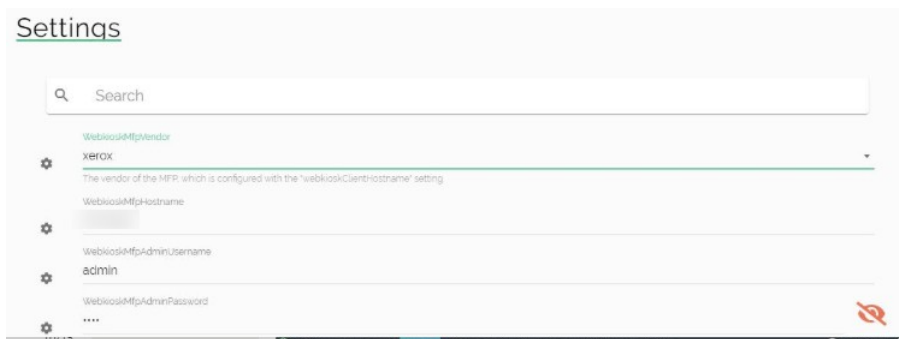
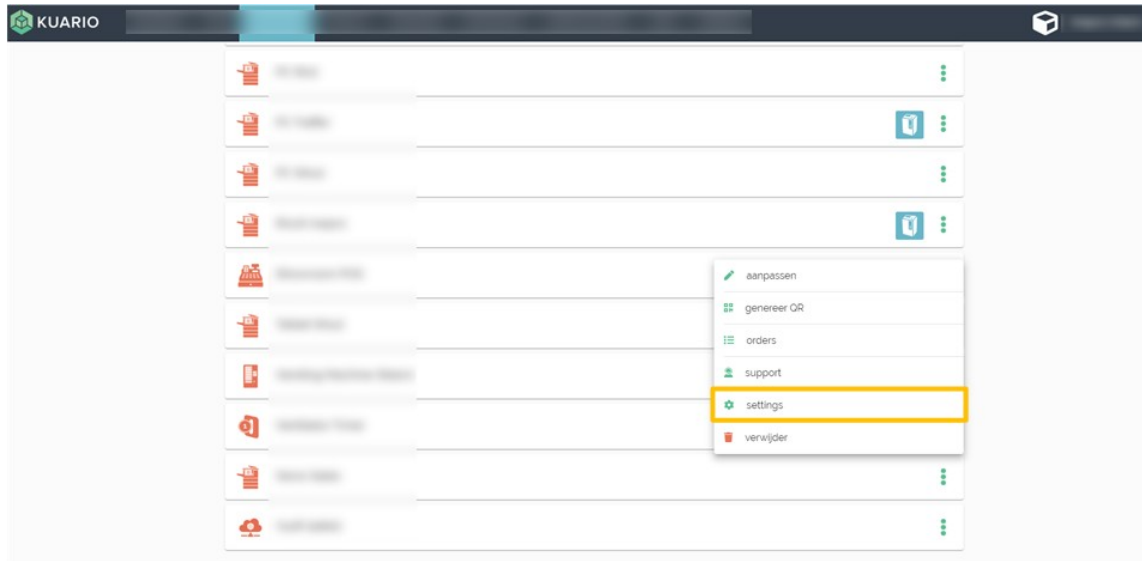
Instructions KUARIO Staff

▶ Set outlet settings in manager yourself (authorised KUARIO staff only)

Browse to <https://manager.KUARIO.com>

Setting needed:

1. The MAC-Address of the KUARIO Smart Connector.
2. The Outlet name, and it's place in the KUARIO tree.
3. The IP address of the Epson device.
4. The device credentials (login name & password).



Under 'outlet settings' fill in the settings listed above.



Certified Devices

Certified Devices

The devices in this list are tested and found capable of running our software.

Epson

Devices that support Epson Open Platform 1.1 and PCL printing.

WF-C86gR series

WF-C5790 series

WF-C20590 series



